

Smart facts

**Fee
Smart.**

Financial Institution Employee Fact Sheet

What is the FeeSmart network?

Your financial institution has chosen to participate in the FeeSmart direct charge-free network, allowing your customers to use a Cashcard branded ATM in the same way they would use an ATM belonging to your financial institution – without incurring a direct charge.

A direct charge is a fee that cardholders will be charged when using a foreign (or other bank) ATM. The direct charge is set by the ATM Owner and may change depending on the time of day or the location of the ATM.

Why participate?

1. Offer your customers the convenience of ATM access at over 5,300 locations around Australia
2. Increase customer satisfaction by offering the opportunity to withdraw cash from an ATM without paying a direct charge fee
3. Benefit from the competitive advantage FeeSmart offers your institution

How do cardholders identify which ATM to use?

Participating ATMs can be identified by the Cashcard branding displayed.



CASHCARD

All Cashcard ATMs will also carry the FeeSmart logo to assist cardholders in identifying those ATMs where they can access their cash direct charge-free.



Where are Cashcard ATMs located?

Cashcard has over 5,300 ATMs in convenience locations across Australia, including service stations, retail and convenience outlets, pubs, clubs, and newsagents.

(As a quick reference for your customers, write down the nearest participating ATMs here.)

The three closest Cashcard ATMs are:

1.

2.

3.

Where can customers access further information?

www.feesmartnetwork.com.au

www.cashcard.com.au